

START YOUR RECOVERY PROCESS

- 1** Take photos of your damaged home and belongings.
- 2** Make a list of damaged or lost items.
- 3** **Save yourself time.** If you have insurance, you must file a claim with your insurance company.
If you do not have insurance, skip to step 4.
- 4** **3 Ways to Apply**
 - Online DisasterAssistance.gov
 - Through the FEMA app
 - Call: (800) 621-3362

If you use video relay service (VRS), captioned telephone service or others, give FEMA your number for that service.

Disaster Recovery Center (DRC) Locator:

To find a DRC near you visit fema.gov/drc or download the FEMA app.



FEMA

COMIENZE SU PROCESO DE RECUPERACIÓN

1 Tome fotografías de los daños a su vivienda y sus pertenencias.

2 Haga una lista de artículos dañados o perdidos.

3 Ahórrese su tiempo. Si tiene seguro, usted necesita presentar una reclamación a su compañía de seguros.

Si no tiene seguro, vaya al paso número 4.

4 Tres maneras para solicitar

- En línea a través de DisasterAssistance.gov/es
- A través de la aplicación móvil de FEMA
- Llamando a: (800) 621-3362

Si utiliza un servicio de retransmisión de video (VRS, por sus siglas en inglés), teléfono con subtítulos u otro servicio, proporcione a FEMA su número de dicho servicio.

Para encontrar un Centro de Recuperación por Desastre (DRC, por sus siglas en inglés): visite: fema.gov/drc, o envíe un mensaje de texto con la palabra CENTRO y su código postal al 43362.

Documentos que necesita presentar a FEMA

- ☒ Evidencia de su identificación
- ☒ Carta de la decisión del seguro
- ☒ Comprobante de titularidad o domicilio



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Disaster Loans for Businesses and Non-Profits



Benefits of a disaster loan

- ☐ Low fixed interest rate with terms up to 30 years
- ☐ Automatic **no payments** and **no interest** for 12 months from the date of the first disbursement
- ☐ Apply before insurance is settled
- ☐ Unsecured up to \$25,000
- ☐ Up to \$2 million to cover physical damage and financial losses
- ☐ Funds available for mitigation measures to build back better, more resilient

What small businesses and non-profits need to apply for a disaster loan



- ☐ Cell phone and contact information for all applicants
- ☐ Social Security numbers and Employer Identification Numbers (EIN) for all applicants / owners
- ☐ Financial information (e.g., income, account balances, monthly expenses etc.)
- ☐ Complete copy of the most recent Federal income tax return
- ☐ Insurance information, if available



Three ways to apply

- ☐ Scan the QR Code
- ☐ Visit sba.gov/disaster
- ☐ Call (800) 659-2955 to locate a Recovery Center

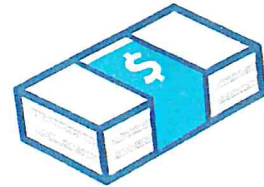
Questions? Call (800) 659-2955 (dial 7-1-1 to access telecommunications relay services)



Disaster Loans for homeowners and renters

Benefits of a disaster loan

- ☐ Low, fixed interest rate with terms up to 30 years
- ☐ Automatic **no payment** and **no interest** for 12 months from the date of the first disbursement
- ☐ Apply before insurance is settled
- ☐ Unsecured up to \$25,000
- ☐ \$500,000 maximum loan to cover damage to homeowner's primary residence
- ☐ \$100,000 maximum loan for contents and personal property (including vehicles)
- ☐ Funds available for mitigation measures to build back better, more resilient
- ☐ If the SBA denies your application, we may refer you to FEMA for consideration for other needs assistance grants.



What you need to apply for a disaster loan

- ☐ Cell phone and contact information for all applicants
- ☐ Social Security numbers for all applicants
- ☐ Financial information (income, account balances, monthly expenses etc.)
- ☐ Information about your deed or lease
- ☐ Insurance information, if available



Three ways to apply

- ☐ Scan the QR Code
- ☐ Visit sba.gov/disaster
- ☐ Call (800) 659-2955 to locate a Recovery Center

Questions? Call (800) 659-2955 (dial 7-1-1 to access telecommunications relay services)

